

The Situation Table At A Glance

An Innovative Model and Focal Point for Community Safety and Well-Being (CSWB): *'Rethinking' the System*

HOW THE TABLE OPERATES

- A unique, risk-based, rapid triage model, the Situation Table is a disciplined conversation guided by what is known as the Four Filter Approach, a structured process designed in consultation with privacy officials in multiple jurisdictions
- Front-Line Human Service and Justice professionals come together once a week for 90 minutes to consider potential situations of AER in a collaborative setting, and upon consensus identify which agencies need to be involved in a supportive intervention
- The group of agencies determined to have a role will then mobilize immediate (ideally within 24-48 hrs) multi-agency supports, leading to a connection to all essential services required to mitigate the evident AER factors and ensure improved pathways to care and support
- Following the supportive intervention, the ongoing work is carried on by the agencies involved, in a typical collaborative care manner, but away from the Table
- The only data the Situation Table records is carefully de-identified risk-based data to track risk factors and patterns in the community, and agencies introducing and/or participating in interventions

BENEFITS TO YOUR COMMUNITY

- Offers a new way for Human Service and Justice professionals to improve service delivery, reduce barriers, and connect individuals to the services they need
- Uses a multi-lens cross-sector approach to viewing risk factors and their cumulative impacts
- Risk-driven as opposed to Incident-driven, allowing the Table to focus upstream and provide an opportunity to address situations of AER before incidents occur
- Takes collaboration to a new level, building increased trust and strengthening inter-agency relationships
- Risk-based data can help inform local decision making and policy development related to community safety and well-being
- Mobilizes the system in a new way

THE LEARNING PROGRAM

- Our community tested and easy to adopt training program includes both asynchronous online learning modules, resources, and in-person consultation/training sessions.
- The Table Participant Module provides in-depth training on the table theory, operations and database tools for those who will be directly involved at the Table as well as those from the secondary local contributing organizations
- The Mobilization Module is designed to help inform the broader community at the higher levels on the Table and its purpose. This is an important step to Table success as it ensures those at the senior levels of the human service providers are aware and understand the process and intent and can empower the front-line workers engaged at the Table.
- Our Authorized Mentors will help support and guide your Community through the process from start to finish and possibly beyond.

Understanding AER

Acutely Elevated Risk (AER) refers to situations where individuals and/or families are facing a composite level of risks factors, spanning across multiple human service and justice disciplines, and where there is a high probability of harm occurring and occurring soon.

The Four Filter Approach is the structured triage process that the Table participants follow in order to determine if AER is present, and if so, move to the Intervention.

What Agencies are Involved in a Situation Table?

It varies for each community but the core table participants often include:



Secondary Local Contributing Organizations

Some additional organizations may not be involved at the Table each week because they are not often involved in either presenting situations or interventions. For these organizations, if and when needed, they can be brought into the Filter Four intervention (away from the Table) by the designated agencies.



Introducing the Situation Table in Your Community

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Cordata Healthcare Innovations, Inc., in collaboration with Canadian partners Global Network for Community Safety (Global Network), have teamed up to introduce and integrate the Situation Table model in communities across the US, working to improve overall CSWB. Complimentary to other collaborative initiatives already being carried out in your community, the Situation table is often the missing piece of the puzzle bringing immediate support to complex needs while also generating new insights for systemic improvement.

WHAT IS A SITUATION TABLE?

It is a unique, risk-based, rapid triage model that brings together multiple human service providers to address situations where individuals and/or families are facing a specific threshold of Acutely Elevated Risk (AER).

It addresses those who are often facing the highest levels of composite risk in the community and too often fall through the cracks in the system.

WHO IN THE COMMUNITY OWNS THE SITUATION TABLE?

Although there may be one or two agencies who drive the implementation process, and this will differ in each community, no one agency or organization owns the table.

It is a truly collaborative initiative driven by multiple human service providers in the community, working together.

ARE POLICE INVOLVED AND WHY?

Police are a key part of any successful Situation Table, however, they are there to provide supportive solutions. As the model is not about enforcement, this is an opportunity for police to work differently alongside their community partners to improve community safety and well-being (CSWB). It is about finding creative ways to assist those in need at the pre-incident level.

This represents a key opportunity for police to continue rebuilding trust among their partners and the community.

HOW IS IT DIFFERENT?

The Situation Table is neither a new entity nor a formally structured organization. Rather, it is a carefully disciplined conversation, and a new tool for human service professionals as they perform their existing roles.

We know that despite the best efforts of the human service providers the system is often siloed and fragmented. This creates barriers that affect many individuals/families facing high-levels of multi-disciplinary risk. The Situation Table is a uniquely disciplined process that allows service providers to navigate privacy legislation to better identify these situations and connect them to the services they need as quickly as possible.

It is not about enforcement, but instead offers supports, and functions upstream focusing on risks as opposed to incidents. In fact, the only data gathered by a table is de-identified risk data which can help to inform the community and service providers about trends and patterns, guiding funding and programming decisions.

HOW DO WE GET STARTED?

Implementing a Situation Table into your community involves several steps, including in-person sessions and online training. Our learning programs have been developed to inform several audiences and to ensure a comprehensive level of understanding for those individuals directly involved in the Table.

Program fidelity is vital to the success and sustainability of the model, and the O2SL/QRT Authorized Mentors have been uniquely qualified by the Global Network originators to guide your community through every step, from Stakeholder Mobilization, to Table Participant training, and Risk Tracking Data capture and reporting.

The Partnership

Originally created in Saskatchewan in 2011, the Situation Table has evolved and expanded with Global Network, a firm founded by several of the originators of this model, working with communities across Canada and into the US on implementation. In fact, Global Network worked with Chelsea, MA to implement the first instance of this in the US. That table has been a celebrated success and Global Network has since worked with a number of other communities in the US to also move in this direction.

Through this important collaboration with Cordata Healthcare Innovations, Inc., the goal is to be able to bring this unique, dynamic, and effective model to a much broader array of communities, expanding on their important and effective diversion/deflection model programs, and their growing recognition as innovators across the country. **Through this partnership, we are able to combine proven fidelity and learning resources with qualified on-the-ground coaching and support to communities across the USA.**

